# SANDBACH TOWN COUNCIL

## Vexatious Persons Policy Working Group

Minutes for the meeting held on Monday, 14<sup>th</sup> March 2022 at 6:00pm, in the Sandbach Town Hall Ballroom.

In Attendance Cllrs: A Smith L Crane N Cook G. Price Jones (arrived 6.30pm)

Also present was Ceri Lloyd (Locum Town Clerk)

### 1. APOLOGIES FOR ABSENCE

None

### 2. SCOPE OF THE WORKING GROUP

- To set up a working group to examine the draft Vexatious Persons Policy - To speak to all relevant bodies covering Town and Parish Councils and the council's HR advisor's concerning the policy

#### 3. VIEWS OF MEETING PARTICIPANTS OF THE DRAFT VEXATIOUS PERSONS POLICY

All agreed that we do need a Vexatious Persons Policy but it should be small part of a Residents Charter. This is involves all staff, councillors and citizens. This can include residents expectations of the Town Council and expectations of the Town Council of residents. This will be a more positive policy. The Vexatious Person Policy will be for the rare occasions when communications descend into the acrimonious.

**Resolved:** The residents charter idea is pursued.

**Resolved:** The meeting participants were asked to find examples of Residents Charters that were used by other councils or service charters used by other organisations.

The Locum Clerk was asked to how we could access Chalc information to assist in drafting the charter.

#### 4. NEXTS STEPS

Review ideas for Residents Charter and at the next working group meeting. The extended scope was expected to take 6 months before going back to FPG committee and Full Council for endorsement.

# 5. DATE AND TIME OF NEXT MEETINGS

The date of the next meeting of the Vexatious Person Policy Working Group is Thursday 31<sup>st</sup> March 2022 at 6:00pm in Sandbach Town Hall.

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